



Fall Opening: Frequently Asked Questions

Last updated July 24th, 2020

New questions and answers updated as of July 17th are in Magenta

New questions and answers updated as of July 24th are in Green

As our [“Owl in This Together” protocol document](#) outlined, Warren Wilson College plans to open in August and remain open throughout the fall semester. To do so with the support and well-being of our students, faculty and staff at the center of our planning, we have developed processes and guidelines that we will be following. We have created this FAQ document, organized by area, which is designed to answer questions about a number of issues related to our opening. We are also responding to the expressed need for flexibility around the student experience for the fall semester by providing a process to request online-only enrollment. The link for the form to request this status is included in these FAQs in the section on Academics, and it is due on July 22. We will be adding to our FAQ list as new information becomes available. ***If you have additional questions, please direct them to the appropriate office or submit them [here](#) so that we can include them in our next updates.***

Academics

- ***What courses are available to me if I am registered as an “online-only” student?***

Online-only is an option available to students who wish to take all of their courses for the fall semester online. Typically, these are students who will be off-campus and not electing to take part in the residential experience. The vast majority of courses will be available online. Faculty have been made aware that some students have elected to take this option and are planning accordingly.

- ***What will the hours and operations in the Library look like?***

The library will offer a blended suite of services to accommodate both a F2F learning environment as well as online access. The building will be open Monday through Thursday from 8 a.m. to 9 p.m., Friday from 8 a.m. to 5 p.m., and Sunday from 1 p.m. to 9 p.m. The Cole Study Room is open 24/7 as always, but social distancing is strongly advised. The virtual library, providing access to all



online collections as well as to research support via virtual chat, is available for on campus and remote access 24/7/365.

Masks will be required of everyone in the building at all times. Markings on the floor will indicate moving patterns. For now, the density in the library will be controlled by limited seating capacity. Bringing food or drink from Gladfelter and consuming it in the library will not be allowed.

Circulation services for current students, faculty, and staff will remain in place. Individual, in-depth research support must be scheduled through the library homepage. Interlibrary Loan services will continue for both journal articles and books; however, the availability of books may be limited due to pandemic protocols in place at potential lending libraries. Instruction workshops can be requested as usual and may be delivered in-person or online, depending on circumstances.

The McGuire library classroom will seat a maximum of eight persons. The other study rooms that are available to patrons will be for individual use. Study tables, computers, and soft seating will be arranged for social distancing. Access to the Creative Technologies Lab and the Sound Lab will be adapted with social distancing in mind, but specifics are still being worked out and will be announced later.

The Archives will have regular open hours, but seating will be reduced to three to four users to comply with the social distancing mandate. Because the Archives reading area is so small, all users must wear masks at all times.

- ***How will I know if my classes are online or in-person?***

Fall 2020 courses will either be online, blended, or in-person. We anticipate that a relatively small percentage (approximately 10 percent) will be held mostly or entirely online. You can find a current and updated list of those courses here: [Fall 2020 online course list](#). The vast majority of fall 2020 courses will be either blended or in-person. A “blended” course will involve both in-person and online components. The balance of interaction will be determined by the faculty member, but all blended courses will include substantial in-person contact.



- ***If teachers are quarantined, will they teach remotely if they are able? Or will there be priority on in-person substitutes?***

Faculty who need to be in quarantine can continue to teach their courses online, depending upon their health. If they cannot teach for a period of time, each department and division is working on back-up plans that will likely include a colleague covering their course for the period of time they cannot teach.

- ***What is the status of study abroad programs this year?***

All faculty-led study abroad programs for the 2020-21 academic year have been cancelled. Most (with one or two exceptions) semester study abroad programs with affiliated institutions have also been cancelled. Students with questions about study abroad should contact the [Global Engagement Office](#).

- ***What will in-person classes look like in the fall?***

The faculty are designing their courses with both structure and flexibility in order to adapt to student and community circumstances while continuing to create the individualized learning and personal connections that are the hallmark of our teaching at the College. This flexibility includes hybrid course designs that will blend in-person and remote learning in order to reduce the numbers of students present at one time in any classroom, lab, or studio—while staying connected and learning together.

Typically, faculty will use digital tools to facilitate rich interactions outside of class. Such designs also prepare students to make the most meaningful use of time in class for questioning, problem-solving, and other sorts of engaged learning, including our many options to use outdoor spaces for such meetings. To allow for lower densities in class, cohorts of students may alternate their in-class days. To allow for students who will be remote for any reason, courses will include robust, structured, and engaging outside-of-class projects—all with regular feedback from faculty.

Please bring an outdoor camping chair or blanket to use in outdoor classrooms to help with physical distancing.

If a student or faculty member is unable to attend class due to symptoms or a need to go into isolation, they will be able to continue with the course remotely.



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Students should expect that some of their in-person, on-campus classes could operate online for some or even all of the semester.

- ***What do I do if I want to continue my studies at Wilson but I am not comfortable returning on campus?***

Students may elect to enroll as non-residential, online-only in fall 2020 and should consult with their advisors before making this decision. Once a student elects the online-only option, this will be their status for the entire semester. *That form was due on July 22. If you wish to request an exception to the deadline and fill out the form to be enrolled online-only now because of extenuating circumstances, please complete the [request for exception](#) form from the Registrar's Office. If the exception is approved, you will receive the link to the online-only form for submission.*

Here is the information to consider as you decide whether or not to request this option:

Electing to be an online-only student will have several implications. Please read below to understand how your decision will impact different parts of your college experience and to find contact information to ask any questions that you may have. ***Please note, once you elect online-only status, that will be your status for the entire semester. There is not an option to move back to the in-person option.***

Academics

Laursen, 2nd Floor | Text or Call 828.771.2083 | academic@warren-wilson.edu

By submitting this form, students who opt for non-residential, online-only courses are agreeing that they have adequate and consistent access to a computer with a working WebCam and microphone (these are integral requirements, so please confirm that both the video and microphone elements of your computer are functioning) and reliable broadband Internet access. Certain courses may require additional technology access to be determined by the instructor.

Financial Aid

Laursen, 1st Floor | Text or Call 828.771.2082 | finaid@warren-wilson.edu | Schedule an [Appointment](#)

If your financial aid is based on residential full time status, when you choose to be enrolled part-time or live off-campus, your financial aid will be reduced. If you have NC Free or a Milepost One Scholarship, we are making an exception on the residency requirement for this year only and you



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will be able to maintain it even if you are choosing the non-residential online-only option. However, since you will not be participating in the Work Program, you will need to pay the portion of tuition that was originally the work award, which is \$2,176 for the year.

Student Accounts

Ogg, 2nd Floor | 828.771.2062 | studentaccounts@warren-wilson.edu | Schedule An [Appointment](#)

There is no discount to tuition or fees for online students. All college academic and support resources will be available to students who have chosen to not return physically to campus and take courses entirely online. Room and Board charges apply for resident students. Online students who do not reside on campus will not be charged the Day Student Fee.

Work Program

Log Cabin | Text or Call 828.771.3743 | wpo@warren-wilson.edu

Non-residential online students will not be assigned to a work crew and will not participate in the work program. Residential online students will be assigned to a crew where remote work is available, this may involve a crew change from a previous assignment

Housing

Dodge, 1st Floor | Text or Call 828.771.3803 | housing@warren-wilson.edu

Non-residential online students will not have a fall 2020 housing assignment. Any current room and board assignments (i.e., Housing and Meal Plan assignments) will be removed for any student who intends on becoming non-residential and/or online-only. Please refer to Student Accounts for any adjustments to any room and board fees at that time. Students who elect to be non-residential must complete the [Change in Residential Status form](#).

Housing will continue to provide assignments for residential students who intend on taking online-only courses.

Housing and Residence Life will work with any non-residential online student interested in Spring 2021 on-campus housing at a later date.

Technology Requirements

Bannerman | helpdesk@warren-wilson.edu



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A computer with working WebCam and microphone (these are integral requirements, so please confirm that both the video and microphone elements of your computer are functioning) and reliable broadband Internet access.

- ***Can I change how I am taking my classes after school starts? For example, moving to online-only from in-person or vice versa?***

Students who are on campus and taking classes in person and who need to shift into online learning due to health related reasons will have the opportunity to do so. Because of the complexities involved with health protocols, campus housing, and classroom learning, students who start the semester online and off campus will not be able to switch to in-person/on-campus learning until the spring semester.

- ***I am worried about the faculty and staff at Warren Wilson. What can I do to keep them healthy and well?***

Maintaining the health and well-being of all our community members will require strict adherence to the published protocols in the [“Owl In This Together” campus reopening plan](#). Wearing masks, washing your hands, and maintaining physical distancing have been shown to be the most effective strategies in mitigating the spread of the virus. It is important that we all see this as our responsibility and our commitment to keeping everyone in our community, including our faculty and staff, healthy. In addition, we encourage students to stay in “cohort” groups whenever they can—keeping close physical contact to as small a number of fellow students and colleagues as possible while on campus in the fall.

- ***How will I get tutoring if I need it?***

All tutoring will be virtual. Each department that provides tutoring will have a sign-up process. If you are in a course for which tutoring is not provided, please contact Lyn O’Hare, Associate Dean of Educational Access, lohare@warren-wilson.edu and Academic Support to arrange for a tutor.

- ***How do I arrange for Disability Access academic accommodations?***

Contact Deb Braden, Director of Disability Access, dbraden@warren-wilson.edu. Beginning on Monday, August 10, Deb will be meeting virtually with students to develop or update disability access academic plans for the fall semester.



Accessing Services

- ***Will the Center for Integrated Advising and Careers (CIAC) be open?***
All of the services of CIAC will continue to be available to students. All scheduled appointments with CIAC staff members will be virtual. We are also scheduling staff and crew to be available in person during high-traffic times for those questions and needs that aren't able to be scheduled in advance. Any conversation that needs to happen in person will utilize spaces that are designed for people to be able to maintain appropriate social distancing. These spaces are on the first floor of Jensen, but not in staff offices.
- ***How will I meet with my Integrated Advising Coach for scheduled appointments?***
Integrated Advising Coaches will continue to hold all scheduled one-on-one appointments virtually. You can schedule an appointment with an Integrated Advising Coach by visiting their scheduling links, found on the [Integrated Advising Coach myWWC page](#).
- ***Will my Integrated Advising Coach be available for drop-in questions?***
The Integrated Advising Coaches will continue to be available to students for drop-in questions, but this availability will be a mix of in-person and virtual. Integrated Advising Coach availability will be posted on the [Integrated Advising Coach myWWC](#) page and in the Center for Integrated Advising and Careers.
- ***How do I sign up for a drop-in academic counseling appointment with Academic Support in the CIAC?***
All of our academic counseling appointments will be virtual. You can sign up with us using our booking links, for Deb Braden, [Schedule a meeting with me](#) and for Lyn O'Hare, [Schedule a "Virtual" Meeting with Me](#)
- ***Will there be private spaces available to have private online or phone conversations?***
Yes, we are developing a list of spaces and a reservation system to assist students looking for private meeting spaces around campus to engage in remote advising, counseling, telehealth, or other confidential conversations.



- ***Will I be able to get a ride to my medical appointments?***

Due to COVID concerns, transportation for medical appointments will be restricted to essential trips only. Please keep in mind that most medical providers and mental health appointments can happen remotely.

Athletics and Intramurals

- ***Can a student interested in staying involved with a sports team still participate if they choose to complete the fall semester online?***

Yes, provided a student is enrolled full-time online or in-person and meets eligibility requirements, they may participate on a sports team.

- ***Will varsity athletics take place this fall?***

No, competitive athletics has been cancelled for the fall semester. However, as guidelines permit, student-athletes will still be able to participate in team and practice activities within an environment that promotes teamwork, physical fitness, leadership opportunities, campus competition, mental discipline, and more. To see the announcement and more information click on this [link](#).

- ***Will intramurals take place in the fall?***

Intramurals will only be offered virtually in the initial phase of campus reopening. As the fall progresses and standards allow more flexibility, it is our goal to reintroduce some in-person intramural program offerings that allow for low participant numbers and no to low contact/shared equipment (e.g., Table Tennis, Tennis, 3 v. 3 Futsal, Over The Line, Spikeball, & Backyard Games). No team competitions involving high participant contact with each other or shared equipment will occur until such intramural activities are able to do so safely in accordance with guidelines set forth by campus and local officials. Off-campus intramural opportunities will be re-evaluated for resumption in the spring.

Community Engagement

- ***What types of community engagement/service are recommended for fall 2020?***

As we navigate a global pandemic, the Center for Community Engagement urges students to consider engaging remotely when at all possible. Through remote engagement, you will still be able to meet the goals of the Community



Engagement Commitment (i.e., the PEGs) and will be limiting the number of people you come into contact with.

In-person direct engagement will only be supported in situations where the community partner has directly requested our presence and the organization is following the same safety protocols that are in place on campus.

- ***Will there be any temporary adjustments to community engagement requirement deadlines during this academic year due to the pandemic? Part of PEG 1 will be waived for current and incoming students***

For current and incoming students, PEG 1 will be completed through First Year Seminar only. We are in the process of updating all student records in GivePulse and myWWC to reflect this change. *This is not a permanent change to Explore (PEG 1), only a modification during this unprecedented time. If you were not required to enroll in a First Year Seminar due to transfer credits, the Explore (PEG 1) requirement will be fully waived.*

- ***How do I get credit for community engagement projects I was involved in over the summer?***

Fill out a [Community Engagement Proposal form](#) to make sure your project meets the goals of the Community Engagement Commitment. Once you get an approval message, add an impact on your [WWC GivePulse account](#). Check out [this tutorial](#) for more information on creating an entry in GivePulse.

- ***How will service-learning classes work?***

All Fall 2020 service-learning designated courses will still satisfy the community engagement requirement. PEG 2-designated courses will satisfy the PEG 2 requirement; PEG 1 and/or PEG 2 courses will satisfy the service-learning general education requirement. Faculty are working to find alternate ways to build community engagement into these courses. This may happen through capacity-building projects or other remote tasks.

- ***I have been very active in community organizing this summer as part of movements for Black lives. Can any of that work count towards my community engagement requirement?***

The requirement celebrates any and all forms of engagement and thus is not limited to work with nonprofit and/or government organizations. For any social



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justice work you were a part of this summer, fill out a [Community Engagement Proposal form](#). Staff will review the form to make a determination around which PEG your work meets, and will follow-up.

- ***Can students participate in in-person community engagement by driving themselves?***

Students should plan to sign a Health and Safety Liability Waiver (forthcoming) in advance of their engagement. In addition, students must confirm that their organization is following the same safety protocols in place on campus. Students should follow safety protocols in their vehicle as well, and ideally would travel alone.

- ***What requirements do we have of our community partners for complying with public health advice?***

We will need to have confirmation that host sites are following the same health protocols in place on campus. In addition, students engaging in direct service will be asked to sign a Health and Safety Liability Waiver (forthcoming).

Career Development and Internships

- ***Are internships still occurring, especially if part of a major's requirement?***

Yes! While internships may look different this year (and many on-site internships may not be possible due to the organization's safety standards), there are many other ways a student can engage professionally with an organization, especially remotely. A plan will be created on a case-by-case basis with the Director of Internships, the student's academic advisor, and the partnering organization.

- ***If I want to do a local on-site internship, is that possible?***

Yes, though only with the guarantee that the student and their partnering organization are following the COVID-19 health and safety protocols set in place by the CDC and consistent with those implemented by the College.

- ***If I don't have transportation to my internship, can I get a ride?***

Yes, as long as a reasonable schedule is created ahead of time with the transportation crew and the student and partnering organization are following the health and safety protocols set in place by the CDC and the College.



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- ***If my internship no longer meets the required hours/length due to unforeseen changes, such as an unexpected closure of my organization and/or the campus, will I still receive credit?***

Yes. Each student's internship situation and academic plan moving forward will be addressed on a case-by-case basis by the student, their site supervisor, the Director of Internships, and the student's academic advisor. It is expected that the student will continue to either engage remotely with the organization or complete alternative assignments.

- ***I will be graduating in December. Will there be job search help?***

Absolutely. All of the services provided by Career Development continue to be available to you. We are glad to assist you through the entire process of finding employment. While we will likely meet with you remotely, we can help you develop a plan for your job search and help you prepare your job search materials.

- ***I need some professional attire for my internship and/or for an interview. Will the Career Clothes Closet be available?***

The Career Clothes Closet is still available for students. We ask that you do your best to find appropriate attire without trying the clothes on. If clothes are returned, we will have them dry cleaned prior to making them available to other students.

- ***Can I get help with writing my resume and a cover letter?***

A good place to start is with the resources we have available on the [Career Development/Internships myWWC page](#). Once you have a rough draft, you can make a virtual appointment with a Peer Career Coach or staff member and we can provide you with feedback.

Finances

- ***Can I take fewer courses in the fall and be a part-time student?***

Yes, you can be a part-time student. The part-time tuition rate is \$1,563 per credit hour. You are not allowed to live on campus if you are part-time. Please reach out to Financial Aid if you plan to go part-time, as it may affect your financial aid. If you go below 12 hours (full time), your financial aid will be reduced.



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- ***If the College must close because of a state or federal mandate and moves to fully online mid-semester, will there be a refund of tuition, fees and room and board?***

No, there will be no prorated refund of tuition, fees, room or board.

- ***If I withdraw after the semester begins, will I receive a refund for tuition, room and board?***

Students are obligated to pay WWC for the full cost of tuition for the academic year under all circumstances unless a student withdraws from WWC in accordance with WWC's policies regarding Institutional Withdrawal, Medical Withdrawal, and Administrative Withdrawal, which may be found in Sections 4 and 9 of the Student Handbook 2020-2021. In the event a Student withdraws, any tuition refund will be provided in accordance with the existing Refund Policy shown on the next page, which will be in effect for each semester.

- 100% refund if withdrawal is before the first day of classes
- After first day of classes but before the end of week seven, tuition, room and board* charges will be refunded as follows:
 - 90% refund if withdrawal is before the end of the first week of classes
 - 80% refund if withdrawal is before the end of week 2
 - 70% refund if withdrawal is before the end of week 3
 - 60% refund if withdrawal is before the end of week 4
 - 50% refund if withdrawal is before the end of week 5
 - 40% refund if withdrawal is before the end of week 6
 - 30% refund if withdrawal is before the end of week 7
 - No refund if withdrawal is after the end of week 7

*The withdrawal date for refund purposes is the date the student is officially checked out of student housing or the last day of attendance, whichever is later.

Except as provided above, payments for tuition are non-refundable.

- ***If I opt to take courses entirely online, will there be a discount to tuition/fees?***

No. All college academic and support resources will be available to students who have chosen to not return physically to campus and take courses entirely online.



- ***Are there any hardship funds available to students (such as the Love emergency assistance fund)?***

Limited hardship funds for emergencies are available as long as the fund lasts.

- ***If students are sent home prior to the semester's end and required to take online courses, can the student opt out of this method of learning and receive a full tuition refund and prorated room/board refund?***

The College intends to remain open and provide education and support for students until November 20, when the campus closes for the semester. There will be no refund of tuition or room and board. If a student chooses to withdraw during the semester, our regular withdrawal policy would apply.

- ***If I decide to go online and live off-campus, will I receive my work grant?***

No, you will not receive the work grant and will be responsible for that amount. It is \$1,088 per semester for a 10-hour contract, \$1,631 per semester for a 15-hour contract, \$2,175 per semester for a 20-hour contract.

- ***Will students who don't pay tuition, either through the Milepost One scholarship or NC Free tuition program, have to pay tuition if they attend online and live off-campus this semester?***

If a student is NC Free Tuition or Milepost One then for fall 2020 and spring 2021, if they are approved to be online and live off-campus, we will honor their free tuition program for 2020/21. In other words, the student will not lose their free tuition program benefits for 2020/21 except they will not receive their work grant and will be responsible to pay that.

Once the pandemic has ended and for the 2021/22 academic year, students will be required to live on-campus to continue their NC Free Tuition or Milepost One benefit. If they do not, they may lose their eligibility. The exception is only for the academic year of 2020/21.

Please contact financial aid, finaid@warren-wilson.edu, with any questions.

- ***If a student chooses online-only courses for fall semester and does not move into a dorm on campus, will this negate any scholarships or grants received from Warren Wilson College? Or any needs based grants received?***



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No, all scholarships and grants from Warren Wilson will remain if you are full-time online, with the exception of the work grant.

- ***If a student opts to be online at the beginning of the semester will they be charged for room and board?***

If the student is residing off-campus and is approved for taking courses online, they will not be charged for room and board. The day student fee will be waived for those living off-campus and approved for online courses as well.

- ***If a student withdraws before the start of school, will the scholarships they received from Warren Wilson be there for her next year? Or next semester if things improve?***

Yes, the Warren Wilson College academic scholarships will still be available. Any need-based grants are determined by the FAFSA, so the student will need to make sure to complete a FAFSA for the following year if they will not be returning in the spring semester.

- ***There's been some complaints about Kheaa and the way it functions, so what can be done if at some point it is just not possible to work with it on time?***

Please contact financial aid, finaid@warren-wilson.edu, with any concerns about Kheaa and they will also be able to assist with getting your documents submitted.

General

- ***Does the College have any support from community health organizations to meet student and campus needs around the pandemic?***

Mountain Area Health Education Center (MAHEC) is forming a Rapid Response Team to provide quick testing and advice in the event of an outbreak on campus. An outbreak is currently defined as five concurrent cases and/or evidence of community spread. An individual case would be handled by our health services, the county, and testing through Range Urgent Care or another source. There will be a director of the team employed by MAHEC, and they will be organizing RNs to be on staff and on-call. When not responding to an urgent outbreak, they will act as technical advisors. MAHEC can process insurance for services they provide and has funding from the CARES Act to cover the under-insured.



- ***Does the college plan to do regular coronavirus testing for asymptomatic people?***

At this time, MAHEC and Buncombe County do not recommend widespread testing for asymptomatic people, although those guidelines may change. Testing will be available locally for students with symptoms, or who have been identified as at-risk through contact tracing through our partnership with Range Urgent Care, the Rapid Response Team through MAHEC, and through the Health Department of Buncombe County.

- ***Is the College planning on testing students upon arrival to campus?***

We're not doing a test upon arrival for the following reasons:

- It is not currently recommended by the local health department or the CDC (the CDC recommends asymptomatic testing only among vulnerable populations)
- If someone tests positive, the results are not immediate and will not come back to us before they begin to interact with other students
- There are a lot of false negatives, especially during an incubation period, which could provide a higher level of confidence to those who do not test positive
- When wearing masks in enclosed spaces and remaining distanced, the transmission of the virus happens at a low rate. We are therefore focusing on behavioral adjustments and highly regular symptom checking in order to reduce the chances of the spread of the virus before a student exhibits symptoms

- ***What should students do prior to returning to campus?***

We are asking all students to closely monitor your health prior to returning to campus. You should be vigilant to adhere to physical distancing and mask wearing protocols in the weeks leading up to your move-in. Before leaving to return to campus, complete a symptom checker and check your temperature. If you have any symptoms of flu-like illness, please check with your health provider to see if you should be tested for COVID-19 before returning to campus, and inform Student Life (studentlife@warren-wilson.edu).



- ***What if a student gets sick and/or does not feel safe on campus with protocol?***

While students electing to be online-only for the semester will not be able to change status, in-person students will be able to move to online-only status if they have medical issues or feel that they are not able to comfortably and effectively engage on campus. Students should work with their advisors if they are considering that option at any point in the semester.

- ***Will I need a car in order to have the flexibility to get groceries, take care of personal needs, etc?***

Transportation will be limited to essential trips only due to limits on vehicle capacities and physical distancing requirements. If you have the option to bring a vehicle to campus, you should bring it. Remember that you must also register for a [parking permit](#), which is free.

- ***Will students be allowed to go off campus whenever they want to and then return?***

Students will be permitted to go off campus; however, we are asking students to commit to follow health protocols on campus but also off campus, which include requirements for physical distancing and mask wearing. Health protocols off campus are also required by the State of NC.

- ***Will students be able to go home and see family during school?***

If your family is comfortable with this level of exposure, yes you can.

We've been asked to clarify this. Similar to the answer in the previous question, students who leave campus are expected to follow the same health protocols off-campus that we follow on-campus. While we highly discourage unnecessary travel once students return to campus, we have heard from a number of you that being able to remain connected to home is very important, especially for our local students who have chosen to attend Warren Wilson because it was so close to home. There are currently no travel restrictions for Buncombe County.

- ***Why are so many of the pre-beginning of school meetings, such as the meeting regarding accommodations, which would be one-on-one, virtual?***

As a campus, we will continue to follow required physical distancing guidelines and many campus offices will operate with a flexible employee schedule. This creates schedules that rotate employees between in-person and remote



workdays to ensure offices are covered while also supporting physical distancing and decreasing office congestion. In addition, some of our campus employee offices are not large enough to accommodate the physical distancing required to meet in-person.

- ***Will freshmen be allowed to have cars on campus? Will they be able to drive to medical appointments?***

Yes, our vehicle policy allowing new students to have cars has not changed.

- ***For the one day fall break will students be allowed to leave campus?***

Yes, this break was shortened to discourage widespread travel. As always, if students choose to leave campus, they are expected to do so safely by following all of the same health guidelines they follow on campus including wearing a mask (which is required in NC), maintaining physical distancing, and frequent hand washing.

- ***Are there plans in place to respond when people are not practicing safety measures?***

Yes, we will be adding an addendum to this year's Student Handbook to cover temporary policies in place due to COVID-19 and blatant violations, refusals to comply which risk the health of others, will be referred to our discipline process. We also know that these safety measures are followed more closely when the entire community accepts the responsibility to not only follow them but to hold each other accountable to being safe.

- ***Will there be a limit on the number of people in common spaces?***

New occupancy limits have been established for all common spaces around campus and will be posted in those spaces.

- ***What will be the ways in which others from Asheville and other communities will be coming to campus or restricted from coming to reduce the risk of COVID-19?***

While we will allow limited visitors to campus, we will be requiring them to follow similar health protocols when arriving, including health screenings, mask wearing, and physical distancing.



Health and Safety

- ***If I become sick, will there be a space for quarantine?***

Yes, we have reserved an off-campus quarantine and isolation facility at the nearby YMCA Blue Ridge Assembly. Students will work with our Health Center staff to be screened, and if it's determined that a student should quarantine or isolate, the student will be transported to Blue Ridge and assigned their own room with a private bathroom. We will work with them to provide individual care including meal delivery, health monitoring, and case management. Once students are medically cleared, they can return to campus.

- ***If a student has to use the YMCA Blue Ridge facility for isolation is there a charge to the student?***

There is no cost to the student.

- ***Will sanitation stations be provided throughout the campus?***

Yes, there will be hand sanitizer available throughout campus.

- ***Is it possible to have everyone tested for COVID as they arrive?***

We are looking into that possibility; however, current guidance from the CDC does not recommend mass, asymptomatic, point-in-time testing. Most effective will be consistent and ongoing symptom checking, including regular temperature monitoring, and contact tracing in the event of a diagnosed case.

- ***Is there a reason that Warren Wilson is not having a mandatory two-week isolation period for all staff and students?***

Returning to campus under isolation protocols which would prevent in-person class instruction, orientation activities, and consist of remote dining only for the crucial first two weeks (three for new students when orientation is factored in) was considered by College leadership and campus working groups. This method was determined to be counter to our decision to allow students to return for in-person instruction. The majority of our students have expressed a preference for at least some level of in-person classes.

- ***Will non-resident students attending courses online-only be able to keep their WWC student health insurance?***



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Yes, we have worked with our student health provider Wellfleet on the policy to delete the provision that would have excluded students who will only be attending online.

- ***Does Warren Wilson's school medical insurance cover COVID testing?***

Yes, for those students who are covered by the Wellfleet student policy, the insurance will cover COVID-19 tests. Please see their [Coronavirus FAQ](#) for more details.

- ***If a student tests positive, will families be informed or will FERPA prohibit this communication?***

If a student receives a positive test, we will ask them to contact their parent or guardian directly. FERPA does protect students' rights to privacy, however students can waive their right to allow for more direct communication. Students should start by following this link:

https://my.warren-wilson.edu/ICS/Billing_and_Aid/ParentFamily_Access.jnz

- ***Is Warren Wilson planning to provide students with masks, thermometers, and supplies required to thoroughly monitor symptoms?***

The College will provide a cloth mask to all students and have a large supply of disposable masks should a student find that they have accidentally left their mask in their room when they are on campus. **We are asking students to bring with them a thermometer for personal use, preferably one that measures their core body temperature. Temperature monitoring will be done by the College using no-touch digital forehead thermometers.**

- ***How will temperature checks & symptom monitoring be enforced?***

Daily temperature check stations will be set up around campus which will include symptom screening.

- ***The CDC guidelines are that the 2020-21 flu vaccine be given September-October. Will students be able to get the flu vaccine on campus?***

The College is working to provide access to this year's flu vaccine on campus.

- ***Please clarify the mask policy. Will students have to wear masks at all times when not in their dorm rooms?***



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All community members must wear face coverings when in public places, particularly when those locations are indoors, or in other areas where physical distancing is not possible. Students, faculty, and staff are required to wear face masks while working, exercising, or socializing with someone outside of their “family unit*” and sharing a vehicle or indoor space while on campus. Students are not expected to wear masks while eating, drinking, brushing teeth, or showering. Students, faculty, and staff who are working, exercising, or socializing outdoors while maintaining physical distancing of at least 6-feet, may wear face masks at their discretion. Whenever you are not sure of being able to keep social distancing while working, exercising, or socializing outside, wear a mask. Always carry a mask with you should physical distancing become compromised for any reason. *Family unit- includes a student’s assigned roommate, suitemates, and/or partner (s).

- ***Will students have to wear masks inside common rooms in the dorms, like in kitchens and bathrooms?***

Yes, students will have to wear masks in common spaces like lounges, kitchens, laundry rooms, and bathrooms when feasible.

- ***How will the College handle contact tracing/ testing/ quarantining and is it set up to handle it?***

We are implementing a QR code system that is integrated within our WWC App that will assist in contact tracing. More information will be released when it is launched. Utilizing this system, and staff who have been trained in contact tracing, we will assist the contact tracing efforts for our County. We have protocols and arrangements in place with multiple health providers (MAHEC and Range Urgent Care) for testing both individually off-site and on-site should the need arise through the use of rapid response teams. As noted elsewhere, we have reserved an entire off-site facility for students who need to be quarantined and isolated.

- ***If a student who has attended an indoor class tests positive (and then must quarantine), will those who also attended that class be sent to quarantine until they are cleared?***

If a student receives a positive test, their close contacts, as determined by contact tracing led by the Buncombe County Health Department, will be contacted. The trained contact tracers will determine who needs to be tested and



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quarantined. The Buncombe County Health department establishes and regularly updates the guidelines we follow.

- ***Will asymptomatic students be able to get tested if they decide it is best for their safety throughout the year?***

Yes, testing is available in Buncombe County for students who decide on their own that they should seek testing. Please work with our Health Center, as they will need to be contacted regarding your test results.

- ***How are dorms and other buildings being cleaned?***

We have contracted to clean all buildings on campus. All areas of the College will be sanitized and disinfected with CDC-approved cleaning products. Students should also be prepared to maintain, clean, and sanitize personal living spaces.

- ***Will you ensure that the HVAC in the buildings is also cleaned and tested?***

Yes, HVAC systems are being maintained by a licensed HVAC company. Also, according to advice issued to higher education today by the North Carolina Department of Health and Human Services, HVAC systems and surfaces are not a significant transmission source of COVID-19 – direct exposure to droplets person-to-person is the main source and the focus should be on preventing that exposure through masks and physical distancing.

Housing and Dining

- ***My short-term lease ends August 1 and I have no place to go before school starts. Can I move back to campus on August 1?***

Similar to previous years, unless you are arriving early as a student leader to assist with College opening activities, or have an approved work contract, we will not be able to accommodate early arrivals outside of the established move-in dates.

- ***How will Housing work in the fall?***

Housing will be operating similarly to prior experiences. We will be suggesting that roommates sleep head to toe so that can maximize physical distance while sleeping. We will be limiting the number of students using common sinks and laundry facilities at a time.



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- ***After we return to campus in the fall, if the campus must close down again, will hardship housing be available?***

Our residence halls will remain open to all, even if we need to transition learning to online.

- ***Is it mandatory to move out on November 20? And if so, that would mean moving back home early?***

Yes, per the announced and shortened academic schedule, students will be expected to leave campus by November 21 at 1 p.m. As we have in previous years, we will offer housing during breaks.

- ***Can students remain on-campus over the holidays if there is a reason they cannot return home?***

Yes, as we do each year, we will provide break housing for students who are not able to leave between semesters. Similar to this past spring, this will be reserved for those in hardship situations. As in previous semesters, campus services will be limited including no food services.

- ***Is there a chance students could stay during Thanksgiving break and move out the weekend before the remote exams start?***

No, the campus intentionally is planning to close residentially prior to Thanksgiving break in order to limit possible complications with the fall flu season.

- ***If a student does online-only for fall semester, how will the housing placement be assigned for the second semester?***

You will work with the housing department to pick a room prior to the end of this fall semester. For further information, please email housing@warren-wilson.edu.

- ***Can windows be opened in Sunderland?***

Yes, the windows do open in Sunderland as well as in all residence halls.

- ***How many students will there be per dorm room?***

The majority of bedrooms have two roommates, even if they are arranged in suites or in apartments.



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- ***Will students be permitted to cook in communal kitchen spaces within the dorms, or will these areas be closed?***

Communal kitchens will be available for students with limited capacities and increased cleaning protocols and expectations for the user.

- ***Are freshmen required to live on-campus?***

Under normal conditions, new students can either commute from home or live on campus. Residence Life and Housing has a [change of housing status](#) form that students can use to request permission to live off-campus and commute to campus. In addition to the already established criteria for living off-campus as stated in the Student Handbook, COVID-19 related reasons are being considered in those requests.

- ***How will the dorm bathroom use be scheduled to ensure the numbers at any given time meets the requirement? How many people can use the bathroom at a time?***

Bathroom occupancies will be adjusted to accommodate physical distancing and during each floor's initial meeting, bathroom use and scheduling will be covered.

- ***How responsible will students be for keeping living spaces sanitized?***

Students are responsible for the spaces in their room and/or suite. Students should bring supplies to clean and disinfect their personal living spaces including bathrooms if you have a private one rather than a common one, which will be cleaned by our contract cleaning service.

- ***Will students be allowed to obtain employment off-campus during the semester? If so, what precautions will be taken or in place when returning to campus in order to ensure the safety of roommates and the campus population?***

Yes, we cannot restrict students from obtaining off-campus employment. However, students are expected to follow NC health protocols at their off-campus employment such as following mask wearing and physical distancing protocols. When returning to campus, students are expected to regularly use a symptom tractor and monitor their temperature.



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- ***Will the dorms be cleaned and sanitized?***

Warren Wilson College has contracted to clean all buildings on campus. All areas of the College will be sanitized and disinfected with CDC-approved cleaning products.

- ***What will meal times look like? Will there be physical distancing procedures in place?***

Meal times will be adjusted to accommodate changes in the dining hall. There will be no self-serve stations and there will be to-go containers available at the stations. The dining hall will be closed after meal times to allow for the facility to be cleaned and sanitized.

There will be physical distancing in the queue and within the dining hall. Canon lounge will be used for additional seating and for the queue to-go into the dining hall.

Sage Cafe will not be open and Sage dollars will be transferred to your Flex dollars.

- ***Will Owls Nest or Cowpie be open?***

Owl's Nest will be open for take-out only. Cowpie Cafe will be open and have to-go containers only.

- ***Will students be able to take food from the dining hall to be able to sit outside?***

Yes, there will be to-go containers available at the stations in the dining hall and students will have options for areas to sit outside to eat.

- ***Will there be an option to opt-out of meal plans for the fall?***

If there is a medical need to be off the meal plan, yes. Have the provider email Joyce Milling (jmilling@warren-wilson.edu) with the medical needs and why the student cannot be on the meal plan.

- ***Roommate question: during the first 14 day phase of living with a new roommate, students will be at a risk of potential infection. Could students arrive with testing results as a measure of peace of mind as they settle in with their roommate?***



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Students are welcome to arrive with testing results and we encourage them to get tested, if possible. However, some areas are experiencing long wait times for test results (five to eight days) and there is the possibility of coming into contact with the virus while traveling to campus, which would negate the usefulness of a negative test. Lastly, some areas are no longer open for testing. For all of these reasons, we are not requiring students to arrive with a current test result. Please delay your arrival if you are currently symptomatic or experience symptoms prior to your assigned anticipated arrival day. If you need to delay your arrival due to COVID symptoms, just shoot us an email housing@warren-wilson.edu.

Programming

- ***Will there be co-curricular events and clubs?***

Yes. We are having a Club Fair on Thursday, August 27. The student organizations and clubs will be able to meet either outside or virtually. Events can happen on-campus for the clubs and crews, but must use the large spaces—the Pavilion, Bryson, or Kittredge (Theatre and Recital Hall), even if they are for only 15 people, and practice physical distancing. No off-campus trips are allowed, and limited visitors to campus will be in effect, but we are planning to have some level of engagement for every club and event.

Orientation - New Students and Transfers

- ***When does Orientation officially begin?***

The official first day of class is Monday, August 17, but the entire week before we have mandatory Orientation sessions for New Students from Tuesday, August 11 through Sunday, August 16 and for Transfer Students from Wednesday, August 12 through Sunday, August 16.

- ***When are we to move in?***

An email was sent to each new and transfer student with their assigned day and two-hour timeblock for moving in. If there is an issue with the assignment or if there are questions, please contact Tacci Smith at tsmith@warren-wilson.edu

- ***After I move in, can I leave campus that day at any time, or can I leave and just come back on Tuesday, August 11?***

On the day you are assigned to move in (New Students: Friday, August 7 - Monday, August 10 in a two-hour block between 8 a.m. and 5 p.m. and Transfer



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students on Tuesday, August 11 from 8 a.m. - 3 p.m. again in a two-hour block of time), you'll spend that time moving and settling in. After your two-hour block of move-in time, we ask that your helper plan to leave (can grab a to-go lunch). The Warren Wilson student could leave campus that day to do anything off-campus around town (Target, Grocery, etc). Each student is assigned a time to get your ID picture taken and meet with WPO for your work crew paperwork (in the email sent on July 15). Then, starting at 5 p.m., the Orientation Leaders will meet with the small groups for team builders and dinner and then evening activities.

From 5 p.m. on your assigned day all through the weekend, the expectation is that you stay on campus. Each day we add new people, but ask them to stay—if everyone comes and goes, it didn't matter that we worked to do move-in in a staggered fashion. Each day throughout the weekend you'll have required sessions, both virtually and in-person as well as do meals with your floormates. We are keeping folks in a cohort model according to the floor or building. Then as everyone is finally in on Monday afternoon, we will start on Tuesday (August 11) with the full official orientation. Each day there is a schedule again of virtual and in-person sessions through Sunday, August 16.

- ***Will I see the full orientation schedule before coming to campus?***

While we would love to provide the full schedule, we are still working on the details to stay up-to-date with federal, state, local and health guidelines. We will have a finalized schedule ready to go when you move onto campus, Friday, August 7 - Tuesday, August 11.

Work

- ***Can students who are not returning to campus and choosing an online-only option participate in the Work Program?***

Students who are not residential and are participating in classes online-only will not be given a work assignment and will not participate in the Work Program. This will affect the financial aid package, as a work grant will not be included. Please see the financial section for details. If a student with an online-only status does want to continue in the work program on their current crew, they can request an exception through the WPO. If the supervisor also requests the student and can guarantee sufficient remote work to fulfill the contract, it may be granted.



- ***Can residential students (living on campus) taking classes fully remotely participate in the Work Program?***

Yes, though students who are participating in the Work Program online will need to be assigned to a crew that has remote work available; if a student's current crew does not have enough remote work a reassignment may be necessary.

- ***If I take a Leave of Absence (LOA) for fall semester, or I am off-campus and only taking classes online, will my work placement be held for me for the spring semester?***

Positions on crews cannot be held or reserved. The Work Program Office (WPO) will work personally with students returning from LOAs to find a placement on either their original crew, or a new crew, depending on availability. It has been our experience that supervisors most often will make space for students coming back from an LOA to provide those students with continuity in their work experience.

- ***What will my work look like?***

Work will be a combination of in-person work and remote work depending on the circumstances of each crew. Remote work will include the completion of online work modules provided by the Work Program.

- ***Can students on-campus participating in classes in-person be guaranteed an online-only work assignment if requested?***

If a student is participating in other activities in person, they cannot be guaranteed an online-only work assignment. However, supervisors will work with student crew members to determine the specific tasks a student will be performing as well as the schedule and location for the work and they will balance the needs of the crew and the comfort level of the student in any situation.

- ***We will still have crew meetings?***

Yes, crew meetings will still be held, though most crews will hold them in a virtual setting. In-person crew meetings will only take place where social distancing parameters can be met (outside, small numbers, 6 feet of separation) Crew meetings will be held on Thursdays from 2:30 - 4:00 p.m.



- **Online modules**

Each student participating in the Work Program will be responsible for completion of work modules as part of their work assignment. These modules are focused on delivering work learning that is applicable for your standing and experience in the work program.

- ***If the College has to move online, will I still be able to earn or receive my work credit? If the College has to close (and students move off-campus) will I still be able to earn or receive my work credit? (student inquiry)***

Yes. Work will continue if we move online so all students can continue to earn their work award. The format of that work will vary depending on crew and ability to deliver remote work. The online work program modules will have the capability for students to make up any hours their crew cannot provide in remote work.

- ***If I get sick or am required to quarantine, will I be required to make up the hours of missed work?***

In case of illness or quarantine, affected students should work with their supervisors and the WPO to determine the best course of action. The implementation of the online work modules and availability of remote work are designed to provide students with maximum flexibility in meeting the work requirements.

- ***What do I do if I feel uncomfortable/unsafe in my work environment or on my work crew?***

Contact the staff of the WPO. As always, the staff of the WPO is available to support students by helping to find solutions. Solutions may include private conversations with supervisors, temporary or permanent crew reassignments, or something else that matches the student's particular needs.